

Concessions for Queenslanders



There are many concessions and services available to people who hold concession cards in Queensland. Depending on the type of concession card you hold, you might be entitled to a discount on your electricity, gas, vehicle registration or council rates bills. Subsidies are also available for health, recreation and education services.

Use this list to identify concessions and services for which you may be eligible. These concessions and services can help reduce the cost of living and/or make life a little easier for people living with an illness or disability.

To assist you to use the booklet, the following concession cards key is used so that you can see at a glance which cards apply to each concession:

CSHC	Commonwealth Seniors Health Card issued by Centrelink or the Department of Veterans' Affairs
HCC	Health Care Card Issued by Centrelink
Immi	Evidence of Immigration Status ImmiCard Issued by the Department of Home Affairs
PCC	Pensioner Concession Card Issued by Centrelink or the Department of Veterans' Affairs
QCS	Queensland Seniors Card issued by the Department of Communities
VC	Veteran Card Issued by the Department of Veterans' Affairs

Information contained in this list has been obtained from various government and service websites and was correct at April 2020. Please visit <https://www.qld.gov.au/community/cost-of-living-support/concessions> and <https://www.servicessaustralia.gov.au/> for up to date information.

<p>CSHC HCC PCC VC</p>	<p>Australia Post</p> <p>With a free Australia Post Concession account, you'll pay just 60c per stamp, instead of \$1.10. You can buy up to 50 stamps per year, in booklets of 5 for \$3.</p> <p>Account holders will also have access to concession rates on Mail Hold and Mail Redirection services and a digital mailbox to securely manage communications, pay bills and store important documents online with privacy, choice and control.</p> <p>Eligible customers can sign up for Australia Post Concession Account at their local Australia Post outlet, or download the application form from https://auspost.com.au/sending/stamps/concession-stamps</p> <p>People relocating due to domestic and family violence can make use of free mail redirection and free PO Box access to ensure safe access to important communications. Apply in person at any post office, making sure you can provide proof of identity and a copy of an intervention order, statutory declaration from Police or a support letter from a domestic violence service.</p>
<p>PCC QSC VC</p>	<p>Boat registration fees</p> <p>Eligible Queensland residents can apply for a concession on recreational boat registration fees. You can only receive this concession for 1 boat at a time. You will need to fill out a new form each time you wish to transfer this concession to a different vehicle or boat. You can only claim 1 concession per couple.</p> <p>Application forms are available from your local Department of Transport and Main Roads office or from https://www.support.transport.qld.gov.au/qt/formdat.nsf/forms/QF3937/</p> <p>You will need to show your Queensland Seniors Card or Pensioner Concession Card, or letter from the Department of Veterans Affairs confirming your level of incapacitation or impairment. If you hold a Seniors Card or you are a prescribed services person, you only have to prove your concession once. If you have a Pensioner Concession Card you must show it every time you apply for cheaper registration.</p>
	<p>Bond Loans and Rental Grants</p> <p>The Queensland Department of Housing and Public Works provides interest free loans (up to 6 weeks' rent) to people on low-medium incomes to establish a new tenancy. To be eligible you must be an Australian citizen, permanent resident or temporary protection visa holder who does not own or part-own any property and have less than \$2500 in savings. The rent of the new property must also be below 60% of the household's gross income. More information is available from https://www.qld.gov.au/housing/renting/rent-assistance/bond-loan or contact Housing Services on 13 74 68.</p> <p>Some people experiencing a housing crisis may also be eligible for a one-off rental grant of up to 2 weeks' rent to assist with the cost of moving into private rental accommodation.</p>
<p>PCC VC</p>	<p>Brisbane City Council Rates</p> <p>Pensioners are entitled to a discount on the rates account for their principal place of residence. There are two types of pensioner remissions available:</p> <p>Maximum remissions (Valid from 1 July 2019)</p> <p>Maximum remissions are available to people on a full pension. Under this scheme: the state government grants a 20% remission on rates up to a maximum of \$50 per quarter (\$200 per year) plus 20% of the fire levy, and</p>

	<p>Council grants a 40% remission on rates up to a maximum of \$260 per quarter (\$1040 per year)</p> <p>Part remissions (Valid from 1 July 2019) Part remissions are available to people on an allowance/benefit or a part pension. Under this scheme: the state government grants a 20% remission on rates up to a maximum of \$50 per quarter (\$200 per year) plus 20% of the fire levy, and Council grants a 20% remission on rates up to a maximum of \$121.50 per quarter (\$486 per year)</p> <p>To be eligible for either of the pensioner remissions, you must own and live on the property permanently and have one of the following:</p> <ul style="list-style-type: none"> • a current Centrelink Queensland Pensioner Concession card • a Veterans' Affairs Gold card • a Veterans' Affairs Pensioner Concession card <p>The cards that do not qualify for a remission are Seniors cards, Health Care cards, Health Benefit cards and Repatriation Health cards for specific conditions. Remissions can only be granted on one property per quarter.</p> <p>Centrelink and Department of Veteran Affairs pensioners can apply for rates remissions, including state government subsidy by phoning Brisbane City Council on 07 3403 8888 or applying in person at any Ward Office.</p> <p>Residents of other council areas should contact their local council for information on available concessions.</p>
<p>HCC Immi PCC QSC VC</p>	<p>Bus/train/ferry travel</p> <p>The Queensland Government offers the following concessions on public transport in South East Queensland and on regional <i>qconnect</i> urban bus services and regional ferry services.</p> <p>A 50% concession fare is available to:</p> <ul style="list-style-type: none"> • Children aged 5-14 years • Full time Queensland primary and secondary school students • Full time Queensland tertiary students who have applied and been approved for tertiary concession fares on their adult <i>gocard</i>. • Eligible job seekers in receipt of JobSeeker Payment or Youth Allowance payments who have applied and been approved for concession fares on their adult <i>gocard</i> • Eligible Asylum Seekers who have applied and been approved for concession fares on their adult <i>gocard</i> • Australians with a valid Seniors Card or Pensioner Concession Card from any state or territory are eligible for a concession fare. <p>When travelling on a concession fare, you are required by legislation to have your valid concession entitlement card with you at all times. A driver or an authorised person may ask to see your proof of entitlement when travelling on services.</p> <p>Please note: holders of Centrelink or Commonwealth Department of Human Services issued Health Care Cards are not entitled to travel on a concession fare.</p>

	<p>Free travel is available to:</p> <ul style="list-style-type: none"> • children 4 years of age and under • Vision Impairment Travel Pass holders • attendant carer of a Companion Card holder • Travel Trainer Pass holders • Totally and Permanently Incapacitated (TPI) Veteran/Extreme Disablement Adjustment (EDA) Veteran Travel Pass holders <p>Further information is available from http://translink.com.au/tickets-and-fares/concessions</p> <p>Brisbane City Council offers free offpeak travel on council operated buses and ferries to holders of senior <i>gocard</i> – more information is available from https://www.brisbane.qld.gov.au/traffic-and-transport/public-transport/free-off-peak-travel-for-seniors or by calling 07 3403 8888.</p>
	<p>Car Tax Concession</p> <p>People with a physical disability that impacts their ability to use public transport may be able to claim a concession on the GST charged when purchasing a new or used car in order to travel to paid employment.</p> <p>Special purpose car seats, harnesses and wheelchair ramps or lifts may also be purchased GST free for the specific use of people with disabilities or illness.</p> <p>Contact the Australian Taxation Office (ATO) on 132869 for further information.</p>
	<p>Child Care Subsidy</p> <p>Most Australian families who have children under the age of 13 attending an approved child care service are eligible for a subsidy paid directly to the child care service to offset the costs of child care. The amount paid depends on family income, age of child and type of care attended and hours of activity (work/study/volunteering) undertaken by parents or carers.</p> <p>For grandparent carers, parents transitioning from income support payments to paid employment or families experiencing temporary financial hardship the Additional Child Care Subsidy is available to further reduce child care costs.</p>
	<p>Companion Card</p> <p>If you have a disability and a lifelong need for ‘attendant care support’ in order to participate in community activities and attend venues, the Companion Card can help you with the costs of getting out and about with the support of a companion. Companion Card holders receive a second ‘companion’ ticket at no charge on public transport and at participating venues. The ‘companion’ ticket is also exempt from booking fees.</p> <p>The Companion Card is issued in the name of the person who has a disability, and is valid for 5 years. Your ‘companion’ may be a partner, family member, friend, volunteer or paid carer.</p> <p>The Companion Card is not income or asset tested.</p> <p>To be eligible for the card, you must:</p> <ul style="list-style-type: none"> • be an Australian resident, living in Queensland • have a disability

	<ul style="list-style-type: none"> • be unable to participate at most community venues or activities without attendant care support because of your disability • need, or be likely to need, lifelong attendant care support. <p>If your need for attendant care support is not lifelong, or likely to be lifelong, you will not be eligible for a companion card. Examples of situations where a person may not be eligible include:</p> <ul style="list-style-type: none"> • experiencing a temporary disability • having a companion for social support and encouragement only • being affected by the inaccessibility of a venue <p>Application forms are available from https://www.qld.gov.au/disability/out-and-about/apply-companion-card/</p>
<p>CSHC HCC PCC QSC</p>	<p>Dental</p> <p>Public dental services are delivered via a range of facilities including mobile dental clinics, school dental clinics and community dental clinics.</p> <p><i>Adults</i></p> <p>For adults and their dependents to be eligible for publicly funded dental care they must be a Queensland resident and, where applicable, in receipt of benefits from any of the following concession cards:</p> <ul style="list-style-type: none"> • Pensioner Concession Card issued by the Department of Veterans' Affairs • Pension Concession Card issued by Centrelink • Health Care Card • Commonwealth Seniors Health Card • Queensland Seniors Card <p>Other people should seek dental treatment from a private dentist.</p> <p><i>Children and adolescents</i></p> <p>For children to be eligible to receive publicly funded dental services in Queensland they must be a Queensland resident and be any of the following:</p> <ul style="list-style-type: none"> • between 4 years of age and completing Year 10 of secondary school • younger than 4 years of age or have completed Year 10 of secondary school and are dependents of current concession card holders or hold a current concession card themselves • under the guardianship of the Director-General, Child Care Services, Department of Communities <p>A completed medical history and consent form is required for all children and young people prior to commencing treatment. It is the responsibility of parents/guardians to ensure completed forms are returned to the dental clinic promptly.</p> <p><i>Cost</i></p> <p>Public dental services in Queensland are funded by the government and are provided free to eligible people. You are responsible for the cost of your transport to and from dental clinics.</p> <p>Call 1300 300 850 to be connected to your nearest public dental clinic.</p> <p>Alternatively, children whose parents or carers receive Family Tax Benefit (FTB) part A may be eligible for the Medicare funded Child Dental Benefits Schedule for private dental care – speak to your preferred dental clinic for more information.</p>

PCC	<p>Dog registration</p> <p>Queensland Government legislation requires dogs to be registered with their local council. Dog owners living within Brisbane City Council area who hold a Pension Concession Card are eligible for a 50% reduction in the annual cost of registering their dog.</p> <p>Residents of other council areas should contact their local council for information on available concessions.</p>
HCC PCC QSC	<p>Electricity life support</p> <p>The Queensland Government provides an electricity life support concession for eligible people who are seriously ill and use a home-based oxygen concentrator or kidney dialysis machine.</p> <p>This concession is to contribute to the electricity cost of running these machines.</p> <p><i>Oxygen concentrators</i></p> <p>To be eligible, you must:</p> <p>receive your oxygen concentrator free of charge through the Queensland Health Medical Aids Subsidy Scheme (MASS); and have been medically assessed in accordance with the eligibility criteria determined by Queensland Health;</p> <p>AND</p> <p>hold 1 of the following concession cards:</p> <ul style="list-style-type: none"> • Pensioner Concession Card • Health Care Card • Health Care Interim Voucher • Child Disability Allowance • Queensland Seniors Card <p><i>Kidney dialysis machines</i></p> <p>To be eligible, you must receive your kidney dialysis machine free of charge through a Queensland Health hospital.</p> <p><i>Non-Queensland Health supplied machines</i></p> <p>If you have one of these machines but Queensland Health did not supply it, you are not eligible to receive the electricity life support concession. Private and home care package supplied oxygen concentrators and kidney dialysis machines are not eligible for this concession.</p> <p>The concession is not available for any other machines supplied through Queensland Health or other agencies. Continuous Positive Airflow Pressure (CPAP) machine users are not eligible to receive the concession.</p> <p>The concession is calculated monthly and paid quarterly on the 1st of January, April, July and October each year. Full eligibility requirements for the concession are outlined on the application form which is available from Medical Aids Subsidy Scheme 1300 443 570 or mass184@health.qld.gov.au</p> <p>If you or someone in your household depends on life support equipment, contact your electricity provider and register your household as a life support household. If you lose power, you will be contacted and provided with updates on when it will be fixed. You can register as a life support household even if you are not eligible for the Life Support Concession.</p>

<p>HCC Immi PCC QSC VC</p>	<p>Electricity and gas rebates</p> <p>Queensland pensioners and seniors may be eligible for:</p> <ul style="list-style-type: none"> • the Electricity Rebate - \$340.85 per year (GST inclusive) • the Reticulated Natural Gas Rebate - \$73.60 per year (GST inclusive). <p>Rebates are available to people who hold any of the below:</p> <ul style="list-style-type: none"> • Pensioner Concession Card • Department of Veterans' Affairs Gold Card (and receive the War Widow/er Pension or special rate TPI Pension) • Queensland Seniors Card. • Health Care Card (electricity rebate only) • Asylum Seeker status – ImmiCard (electricity rebate only) <p>To be eligible, the card holder must also live alone or share their principal place of residence with (only) any of the below:</p> <ul style="list-style-type: none"> • their spouse • other people who hold a Pensioner Concession Card or Queensland Seniors Card • other people wholly dependent on them • other people who receive an income support payment from Centrelink, the Family Assistance Office, or the Department of Veterans' Affairs and who do not pay rent • other people who live with the card holder to provide care and assistance, and who do not pay rent. <p>You can apply directly to your energy retailer, either over the phone, or ask for an application form to be sent to you. You may need to provide details such as your account number, so have copies of your bills handy so you can provide the necessary information to verify your eligibility.</p> <p>Rebates are paid by automatic deduction from the cost of your bill.</p>
<p>HCC Immi PCC QSC VC</p>	<p>Electricity and gas rebates for residential home parks and multi-unit residential premises</p> <p>If you are a pensioner or concession card holder living in a residential home park or multi-unit residential premises (e.g. apartment building) you can obtain a rebate for your electricity and/or reticulated natural gas costs providing that your electricity or reticulated natural gas is paid on the basis of individually metered consumption.</p> <p>Contact the proprietor/owner of your premises to find out more about this rebate.</p>
<p>HCC PCC</p>	<p>Fair Play Vouchers</p> <p>Fair Play Vouchers assist children and young people to join a sport or active recreation club. Eligible children and young people can apply for a voucher valued up to \$150, which can be redeemed at a sport or recreation club that has registered as an activity provider.</p> <p>Eligible applicants are Queensland children and young people aged from 5 to 17 (inclusive) who either:</p> <ul style="list-style-type: none"> • hold or whose parent, carer or guardian hold a valid Centrelink Health Care Card or Pensioner Concession Card with the child's name on it; or • are identified by a registered referral agent. <p>Vouchers are released in two rounds per year, however there is a limit of one voucher per child or young person per calendar year.</p>

	<p>Applications are made online using the QGrants system https://qgrants.osr.qld.gov.au/QG_REGISTER(bD1IbIzjPTQwMA==)/Registration.htm</p> <p>For further information about Fair Play vouchers call 13 74 68 or email fairplayvouchers@npsr.qld.gov.au</p>
HCC PCC QSC VC	<p>Fishing</p> <p>Before you go fishing in any of Queensland’s dams, you may need to purchase a Stocked Impoundment Permit (SIP). There are 63 dams and weirs where a SIP is required.</p> <p>A reduced permit cost of \$36 per year is available to holders of Queensland Government Seniors Card, Pensioner Concession Card, Health Care Card and Repatriation Health Care Card (Gold Card).</p> <p>All persons over the age of 18 years must hold a permit when fishing in SIPS impoundments. Children and teenagers under 18 years do not require a permit to fish in SIPS impoundments.</p> <p>The permit allows you to fish with a handheld or set fishing line – nothing else. You are not allowed to use a net, for instance.</p> <p>Permits can be purchased online, at selected Australia Post outlets or by contacting Fisheries Queensland on 1300 575 359.</p>
	<p>Further education</p> <p>Study costs will vary depending on the type and length of your course and where you choose to study. Generally, course fees are unavoidable but you may be eligible for financial help.</p> <p>Various fee subsidies may be available depending on your circumstances and the training provider including:</p> <ul style="list-style-type: none"> • Certificate 3 Guarantee • Higher Level Skills Tuition Fee Subsidy • Skilling Queenslanders for Work • FEE-HELP or HECS-HELP loans for approved courses • VETFEE-Help loans for approved vocational training <p>Contact your training provider for further details.</p> <p>Centrelink payments such as Youth Allowance, Austudy, Abstudy or Pensioner Education Supplements may be available.</p>
HCC (Sickness Allowance only) PCC VC	<p>Hearing services</p> <p>The Australian Government Hearing Services Program helps eligible people with the cost of hearing services, assessments and devices.</p> <p>You are eligible to apply for a Hearing Services Voucher which entitles you to a free hearing test if you are an Australian Citizen or permanent resident 21 years or older and you are:</p> <ul style="list-style-type: none"> • a Pensioner Concession Card Holder; • receiving Sickness Allowance from Centrelink; • the holder of a Gold Repatriation Health Card issued for all conditions; • the holder of a White Repatriation Health Card issued for conditions that include hearing loss; • a dependent of a person in one of the above categories;

	<ul style="list-style-type: none"> • a member of the Australian Defence Force; or • referred by the Disability Employment Services (Disability Management Services) Program or <p>People aged under 21 years or some Aboriginal and Torres Strait Islander people may be eligible for hearing services through Community Service Obligations provided by Australian Hearing.</p> <p>The services you may receive include:</p> <ul style="list-style-type: none"> • A hearing assessment by a hearing practitioner; • A fully or partially subsidised hearing device – if the results of your assessment indicate a hearing device would assist you, your hearing practitioner will help you select an appropriate model from a range of quality hearing devices made by leading manufacturers; • Assistance from your hearing practitioner to help you to get the maximum benefit from your hearing device; and/or • Additional specialist services to meet your needs may be offered if you have a complex hearing problem. <p>For further information, contact the Hearing Services Program on 1800 500 726 or National Relay Service 1800 555 660.</p> <p>From July 2020 people with a hearing loss who have an NDIS plan will be funded through their NDIS plan to access Hearing Services.</p>
PCC (age or disability)	<p>Home Assist Secure</p> <p>The range of services provided through Home Assist Secure includes free information and referrals or subsidised assistance related to minor home maintenance, modification, repairs, falls prevention and home security.</p> <p>To be considered for subsidised assistance, home owners or tenants with a disability or who are over the age of 60 must hold a pensioner concession card and be unable to complete the work themselves. In addition, they must be unable to access assistance from family and friends or other services such as Commonwealth Home Support Program. Free information and referral is available to homeowners or tenants with a disability or over the age of 60.</p> <p>Home Assist Secure does not undertake work that is considered to be the responsibility of the landlord (lessor) under residential tenancies legislation or other tenancy agreements.</p> <p>To find your local Home Assist Secure provider visit https://www.qld.gov.au/housing/buying-owning-home/maintenance-modifications/maintenance-assistance/home-assist-secure-providers or call 13 74 68.</p>
HCC Immi PCC VC	<p>Home Energy Emergency Assistance Scheme</p> <p>The Home Energy Emergency Assistance Scheme provides one-off emergency assistance to low-income households experiencing difficulty paying an electricity or reticulated gas bill. To be eligible for assistance households must have experienced a short-term financial crisis or unforeseen emergency within the past 12 months limiting their ability to pay their current energy bill. Assistance can only be provided once in any 24 month period.</p>

	<p>To be eligible you must:</p> <ul style="list-style-type: none"> • Hold a current concession card in the name shown on your electricity or gas bill or • Be part of your energy retailer’s hardship program or payment plan or • Have an income equal to or less than the Commonwealth Government’s maximum income rate for part-age pensioners. <p>For more information and to make an application contact your energy retailer.</p>
HCC PCC VC	<p>Kindy fees</p> <p>All early childhood education and care services charge fees. These will vary depending on how long your child is cared for and the service provided. Approved kindergarten programs are available throughout Queensland for children in the year before they are due to start Prep.</p> <p>Holders of Health Care Cards and Pension Concession Cards are eligible for a reduction in kindergarten program fees through QKFS Plus Kindy Support. Contact your approved kindergarten program provider for further information.</p>
HCC PCC QSC	<p>Medical aids subsidy</p> <p>The Medical Aids Subsidy Scheme (MASS) provides funding for medical aids and equipment to eligible Queensland residents who have a permanent and stabilised condition or a disability. The scheme helps people to live at home and avoid premature or inappropriate residential care or hospitalisation.</p> <p>Aids and equipment are subsidy funded on a permanent loan basis, through private ownership or the purchase of consumables.</p> <p><i>Aids and equipment covered</i></p> <ul style="list-style-type: none"> • communication aids • continence aids • daily living and mobility aids • home oxygen • medical grade footwear • orthoses • spectacles • artificial limbs • vehicle modifications. <p>You may be eligible for MASS assistance if all of the following applies:</p> <ul style="list-style-type: none"> • you are a permanent resident of Queensland • you have a permanent or stable condition or disability • you hold 1 of the following: <ul style="list-style-type: none"> ○ Centrelink Pensioner Concession Card ○ Centrelink Health Care Card ○ Queensland Government Seniors Card <p>Eligible people will need to arrange a clinical assessment by a healthcare professional (prescriber) approved under the scheme.</p> <p>The prescriber—such as a physiotherapist, occupational therapist, or registered nurse—can vary depending on the aid required.</p> <p>A waiting period may apply to before receiving aid and you may need to contribute to its cost.</p>

<p>HCC PCC</p>	<p>Medical Cooling and Heating Electricity Concession Scheme The Medical Cooling and Heating Electricity Concession Scheme:</p> <ul style="list-style-type: none"> • helps with electricity costs for people who have a chronic medical condition which is aggravated by changes in temperature • currently provides \$340.85 (including GST) per year to eligible applicants (eligibility is reviewed every two years). <p>You must:</p> <ul style="list-style-type: none"> • be a Queensland resident and • have a qualifying medical condition and need cooling or heating to stop your symptoms becoming significantly worse. Qualifying medical conditions include: <ul style="list-style-type: none"> ○ multiple sclerosis ○ autonomic system dysfunction ○ loss of skin integrity or sweating capacity ○ severe compromise of functioning such as mobility at extremes of environmental temperature ○ hypersensitivity to extremes of environmental temperature leading to increased pain or other discomfort or an increased risk of complications and • live at your principal place of residence, which has an air-conditioning unit. <p>The applicant and/or legal guardian of a minor with a qualifying medical condition must:</p> <ul style="list-style-type: none"> • hold a current Pensioner Concession Card or a current Health Care Card and • be financially responsible for paying the electricity bill. <p>Full details of eligibility for the concession including qualifying medical conditions, are listed on the application form available from https://www.qld.gov.au/data/assets/pdf_file/0029/54389/heating-cooling-brochure.pdf Your medical specialist must fill out the medical certification section of the form.</p>
<p>CSHC HCC PCC</p>	<p>Medical treatment</p> <ul style="list-style-type: none"> • Free treatment and accommodation as a public patient in a public hospital is available to all Australian residents. • Bulk-billed general practitioner (GP) appointments may be available to eligible concession card holders at the doctor’s discretion. • An increase in benefits for out-of-pocket, out-of-hospital medical expenses for concession card holders above a certain threshold may be available through the Medicare Safety Net
<p>PCC QSC VC</p>	<p>Motor vehicle registration fees There are a range of concessions available that can reduce the cost of registering a vehicle in Queensland for eligible applicants. You can only receive this concession for 1 motor vehicle at a time. You can only claim 1 concession per couple.</p> <p>You may be eligible for a reduction of your vehicle’s registration fee if you meet the following conditions. You hold 1 of the following:</p> <ul style="list-style-type: none"> • Pensioner Concession Card • Queensland Seniors Card. <p>Or, you are an impaired service person (former member of the Australian Defence Force) and you are:</p> <ul style="list-style-type: none"> • receiving a disability pension and assessed as at least 70% incapacitated

	<ul style="list-style-type: none"> receiving (or have received) a permanent impairment payment and you have been assessed as a person having at least 50 impairment points under the <i>Military Rehabilitation Compensation Act 2004</i>. <p>In addition to the above:</p> <ul style="list-style-type: none"> You must be a Queensland resident. You must be the registered operator of a motorbike, motor vehicle (up to 4.5 tonnes), motorised caravan or a recreational ship. Your Pension Concession Card or Seniors Card must be in the same name as the registered operator of the vehicle or recreational ship. The vehicle must be for private use. <p>You will need to show your Queensland Seniors Card or Pensioner Concession Card, or letter from the Department of Veterans Affairs confirming your level of incapacitation or impairment. If you hold a Seniors Card or you're a prescribed services person, you only have to prove your concession once. If you have a Pensioner Concession Card you must show it every time you apply for cheaper registration. You will need to fill out a new form each time you wish to transfer this concession to a different vehicle.</p> <p>Application forms are available from your local Department of Transport and Main Roads office or from https://www.support.transport.qld.gov.au/qt/formsdat.nsf/forms/QF3937/</p>
	<p>National Rental Affordability Scheme (NRAS)</p> <p>NRAS provides people on low to moderate incomes with an opportunity to rent homes at a rate that is at least 20 per cent below market value rent. NRAS homes are not social housing — they are affordable private rental homes, however potential tenants need to register with the Queensland Government to be approved for the scheme.</p> <p>NRAS rental homes are available to low and moderate income Australians – people who may find it hard to pay market rental rates. To be eligible to rent an NRAS property, potential tenants:</p> <ul style="list-style-type: none"> Must be Australian citizens, permanent residents or holders of Temporary Protection visa XA subclass 785 or Temporary Protection visa SC subclass 785 All household members must not own or part-own property in Australia or overseas Money in bank accounts, shares and investments must not exceed \$116375 for a single person Have a combined household income below the NRAS tenancy initial income limit <p>For more information on the National Rental Affordability Scheme visit https://www.qld.gov.au/housing/renting/rent-assistance/nras or call 13 74 68.</p>
HCC PCC	<p>No Interest Loans Scheme</p> <p>Loans of between \$200 and \$1500 may be available to purchase essential household items (fridges, washing machines and furniture), health aids and education costs. There are no fees, charges or penalty payments when taking out a No Interest Loan.</p> <p>Further information and contact details of your local NILS provider are available from https://nils.com.au/</p>

	<p>Optometry Medicare will cover the cost of an eye check every 3 years for people aged under 65 at the optometrist of your choice. For people aged 65 or over, a bulk-billed eye test is available every year through Medicare.</p> <p>The Spectacle Supply Scheme provides free basic prescription glasses every 2 years to eligible people – see medical aids subsidy information above.</p>												
<p>CSHC HCC PCC</p>	<p>Patient travel subsidy If you live in rural and remote areas, and have to travel for specialist medical services that are not available locally, you may be eligible for the Patient Travel Subsidy Scheme (PTSS) to help with your travel costs.</p> <p>Assistance may be provided for travel and accommodation costs. Subsidies are available for clinically appropriate and cost-effective types of transport (e.g. air, rail, bus or private motor vehicle). An approved escort may also be eligible for a subsidy to travel with you.</p> <table border="1" data-bbox="419 768 1406 1151"> <thead> <tr> <th colspan="2">Travel subsidies</th> </tr> </thead> <tbody> <tr> <td>Commercial—air, bus or rail</td> <td>Fully paid at lowest available discount fare</td> </tr> <tr> <td>Private vehicle</td> <td>\$0.30 per km</td> </tr> <tr> <th colspan="2">Accommodation subsidies</th> </tr> <tr> <td>Commercial</td> <td>\$60 per person per night</td> </tr> <tr> <td>Private (family or friends)</td> <td>\$10 per person per night</td> </tr> </tbody> </table> <p>Eligible patients are required to pay the first 4 nights of accommodation per financial year unless the patient holds a concession card, or is under 18 years of age.</p> <p>PTSS only provides a subsidy and does not cover all costs such as meals or taxi fares to the airport. You are responsible for any costs that the subsidy does not cover. If you choose a more expensive type of transport, you must pay the additional costs. Subsidies for accommodation and escorts will only be provided for the minimum period needed for treatment.</p> <p>Eligibility You must be:</p> <ul style="list-style-type: none"> • a Queensland resident or a patient with no fixed address • eligible for Medicare • accessing a specialist medical service that is: <ul style="list-style-type: none"> • recommended as medically necessary by a medical practitioner • an approved PTSS specialty • not available within 50km of your nearest public hospital. <p>The PTSS is administered through public hospitals across Queensland. To register, complete the PTSS application form and lodge it at any Queensland public hospital. Your hospital will assess your application and will advise you of the outcome.</p> <p>Contact the PTSS office at your hospital for more information.</p>	Travel subsidies		Commercial—air, bus or rail	Fully paid at lowest available discount fare	Private vehicle	\$0.30 per km	Accommodation subsidies		Commercial	\$60 per person per night	Private (family or friends)	\$10 per person per night
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<p>CSHC HCC PCC VC</p>	<p>Prescription medication</p> <p>Prescription medicines approved under the Pharmaceutical Benefits Scheme (PBS) are available to concession card holders at reduced cost through:</p> <ul style="list-style-type: none"> • A community pharmacist for items included on the Commonwealth Government Pharmaceutical Benefits scheme • Public hospital pharmacy departments where patients are being treated by and have a prescription from a doctor in the public hospital. <p>From 1 January 2020 concession card holders will make a co-payment of \$6.60 per prescription for PBS medications. Legislation introduced in 2016 allows pharmacists to discount the PBS patient co-payment by up to \$1.00. This is not mandatory and it is the pharmacist's choice whether or not to provide a discount.</p> <p>Individuals who require multiple or frequent prescription medications may be eligible for a reduction in the cost of these medications once they reach the PBS Safety Net. For concession card holders, this means that PBS medications could be free for the remainder of the calendar year once they have reached the concessional safety net threshold of \$316.80. Non-concession card holders could have the cost of PBS medications reduced to the concession price for the remainder of the calendar year once they have reached the general safety net threshold of \$1486.80. Patients are encouraged to record prescriptions filled throughout the year (record forms are available from your pharmacist) and then apply to the Department of Human Services for a safety net entitlement card.</p> <p>The amount of co-payment and safety net threshold is adjusted on 1 January each year in line with the Consumer Price Index (CPI).</p>
<p>HCC PCC QSC</p>	<p>Queensland Art Gallery and Gallery of Modern Art (GOMA)</p> <p>Concessions are available on most ticketed exhibitions and cinema programs. General gallery entry is free.</p>
<p>HCC PCC QSC</p>	<p>Queensland Museum Network</p> <p>Concessions may be available on the admission price to museums and/or some major exhibitions to holders of a Queensland Seniors Card, Health Care Card, Pensioner Concession Card or full-time student card at:</p> <ul style="list-style-type: none"> • Queensland Museum and Sciencentre, Southbank • The Workshops Rail Museum, Ipswich • Cobb+Co Museum, Toowoomba • Museum of Tropical Queensland, Townsville
	<p>Queensland Performing Arts Centre</p> <p>Concessions are available on ticket prices for most events. Cards accepted depend on the event.</p>

<p>QSC GC – WW PCC</p>	<p>Rail travel – Queensland Queensland resident pensioners in possession of a valid Queensland Pension Concession card are entitled to four (4) Rail Travel Entitlements each calendar year. Each entitlement used is subject to a \$25.00 administration fee. When occupying a sleeping berth, the applicable berth fee is payable. A discount of 50% off the full adult Economy or Business seat rail fare applies when Rail Travel Entitlements are not being used. If occupying a sleeping berth, the applicable berth fee is payable.</p> <p>Further information can be found at www.queenslandrailtravel.com.au or by calling 1300 131 722.</p>
<p>HCC PCC</p>	<p>School transport assistance scheme There are 3 types of transport assistance schemes:</p> <ul style="list-style-type: none"> • School Transport Assistance Scheme (STAS)—provides help for all students (state and non-state) to cover public transport costs to the nearest state school. • Non-Government Schools Transport Assistance Scheme (NGSTAS)—provides eligible students attending non-state schools outside the Brisbane City Council boundary assistance with travel costs. • School Transport Assistance Program for Students with Disabilities—provides help for parents to get children with disability to and from school. <p>Further information for students using public transport is available from translink.com.au. Information students with disabilities who use private transport to attend school is available from the Department of Education and Training on 13 74 68.</p>
<p>PCC</p>	<p>Smoke alarm subsidy scheme for deaf and hearing impaired people The Queensland Government offers a subsidy to purchase specialised smoke alarms to permanent Queensland residents who are deaf or hard of hearing. To be eligible, the person must</p> <ul style="list-style-type: none"> • Be deaf or hard of hearing • Be a resident of Queensland • Have not previously received a smoke alarm under the smoke alarm subsidy scheme. <p>Non-concession card holders pay \$50, while concession card holders pay \$20, for a specialty smoke alarm with the rest of the cost covered by funding from Queensland Fire and Emergency Services.</p> <p>For further information contact Deaf Services Queensland on 07 3892 8500, TTY 3892 8501, email smokealarms@deafsq.org.au</p>
<p>HCC PCC QSC</p>	<p>State Library of Queensland Concession rate for some programs and events may be available to eligible Queenslanders. General entry to the State Library of Queensland is free.</p>
	<p>Taxi Subsidy Scheme The Taxi Subsidy Scheme subsidises taxi travel—half of the total fare, up to a maximum of \$25 per trip—for people with severe disabilities and who do not have transport funding included in their NDIS plan.</p> <p>Taxi Subsidy Scheme membership lasts for a maximum of 5 years. To extend your membership, you must reapply before the expiry date.</p> <p>If you have a temporary disability, membership could be from 6 to 12 months.</p>

	<p>To be eligible you must be a permanent resident of Queensland and able to fully meet at least 1 of the 6 eligibility criteria listed below:</p> <ol style="list-style-type: none"> 1. Physical disability requiring dependence on a wheelchair for all mobility outside the home. 2. Severe ambulatory problem that cannot functionally be improved and restricts walking to an extremely limited distance. 3. Total loss of vision or severe visual impairment (both eyes). 4. Severe and uncontrollable epilepsy with seizures involving loss of consciousness. 5. Intellectual impairment or dementia resulting in the need to be accompanied by another person at all times for travel on public transport. 6. Severe emotional and/or behaviour disorders with a level of disorganisation resulting in the need to be accompanied by another person at all times for travel on public transport. <p>Further information is available from the Department of Transport and Main Roads on 1300 134 755.</p>
	<p>Vision impairment travel pass</p> <p>A Vision Impairment Travel Pass entitles the holder to free travel on all TransLink bus, train and ferry services (except Airtrain services). The pass is valid for ten years from the date of issue.</p> <p>Free travel is restricted to the pass holder only, however you may be eligible for a companion card to reduce the cost of having a support person travel with you.</p> <p>An electronic <i>go access</i> VITP provides more independence to eligible customers, particularly when entering/exiting fare gates at train stations. However there is no requirement to touch on and off at stations without fare gates.</p> <p>Further information is available from Translink on 13 12 30.</p>
<p>PCC VC</p>	<p>Water subsidy</p> <p>Eligible pensioners can receive a subsidy of up \$120 (maximum) each year off the cost of water access and usage charges.</p> <p>To receive the subsidy, you must hold 1 of the following concession cards:</p> <ul style="list-style-type: none"> • Queensland Pensioner Concession Card (issued by Centrelink or Department of Veterans' Affairs) • Department of Veterans' Affairs Repatriation Health Card for all conditions Gold Card <p>You must also be:</p> <ul style="list-style-type: none"> • the owner or life tenant* of the property, which is your principal place of residence and located in the South East Queensland Water Grid area. • legally responsible for the payment of local council rates and charges levied on that property. <p>Each water retailer has its own application process. Contact the local water retailer to apply for a water subsidy.</p>
	<p>Wills</p> <p>Everyone over the age of 18 should make a Will, regardless of what you own. A Will is a legal document that outlines how you would like your assets (estate) distributed when you die and names who you would like to administer your estate. It also gives you the opportunity to:</p> <ul style="list-style-type: none"> • name guardians for your children

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| | <ul style="list-style-type: none">• establish a trust to provide for children or a person with a disability• ensure assets are preserved• express your wishes about your funeral arrangements• give money to charity or philanthropic organisations |
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The Public Trustee has a free Will making service for Queenslanders, call 1300 360 044 to book an appointment or request further information.